

MultiSync® Desktop Displays Warranty and Service Offering



As the vital centrepiece of every personal workspace, the importance of the Desktop Display or Monitor has grown in today's hybrid work environments. Whether for home or corporate offices, the Sharp/NEC MultiSync® brand assures lasting reliability and an optimal user experience. Our Warranty and Service options allow a tailored approach to protecting your assets and maximising your return on investment..

WARRANTIES

Sharp/NEC's warranties underpin our dedication to quality, ensuring that our products and solutions deliver optimal performance. If a product doesn't meet expectations, our warranty guarantees peace of mind with an Exchange Service, Collect, Repair and Return or Return-to-Base service policy (depending on purchase area).

Our extension options allow warranty periods to fall in line with standard refresh cycles enabling our customers to manage their capital assets more smoothly.

	MultiSync® E Series	MultiSync® EA Series	MultiSync® EX Series
	3 YEAR WARRANTY	Included	Included
	4-5 YEAR WARRANTY	Optional	Optional
CONDITIONS	Limited to 25,000 hrs usage under 12/7 operating conditions	Limited to 25,000 hrs usage under 12/7 operating conditions	Limited to 25,000 hrs usage under 12/7 operating conditions

Extended warranties are available at the point of purchase or during the product's standard warranty period.

SERVICES

Our value-added services are especially useful for larger estates, providing hassle-free convenience and peace of mind.

SUPPORT+



Should accidental damage occur during installation, our Support+ offering will ensure a new unit is provided to replace the damaged one. Dead on Arrival (DOA) terms are extended to 45 days after delivery, guaranteeing a new replacement product. Terms and conditions apply.

[LEARN MORE](#) about our Support+ service

24/7 USAGE



Desktop displays are designed for standard usage, typically during extended office hours. Sharp/NEC's rigorous Japanese engineering standards mean that our products provide exceptional reliability over long lifecycles. For mission-critical usage scenarios we offer optional service cover for 24/7 usage during the standard warranty period. Terms and conditions apply.

[LEARN MORE](#) about 24/7 usage for desktop displays

LASER BRANDING SERVICE



Display your brand and mark your property with our laser branding service. Helping to protect your investment whilst displaying your brand logo, or other tagging details, the tamper-resistant marking will appear on your assets according to your supplied design and specification.

[LEARN MORE](#) about our laser branding service

ADDITIONAL SERVICE OPTIONS

At Sharp/NEC, we are driven to ensure complete customer satisfaction. Should additional services be required, we will where possible seek to fulfil specific customer requirements. Further service options may include, for instance::

- Product and packaging relabelling
- Colouring and personalisation of products
- Pre-configuring customer settings
- Removal of unnecessary contents from the packaging (eg cables, disks, manuals or stands)
- Ad hoc customer requirements

WHY SHARP/NEC?

We have earned a reputation for quality and reliability, both in our products and our industry-leading service and support infrastructure. Our customers choose Sharp/NEC because we promise that our products will deliver long-life fit-for-purpose performance, a pledge that we stand by through our warranty and service offerings.



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